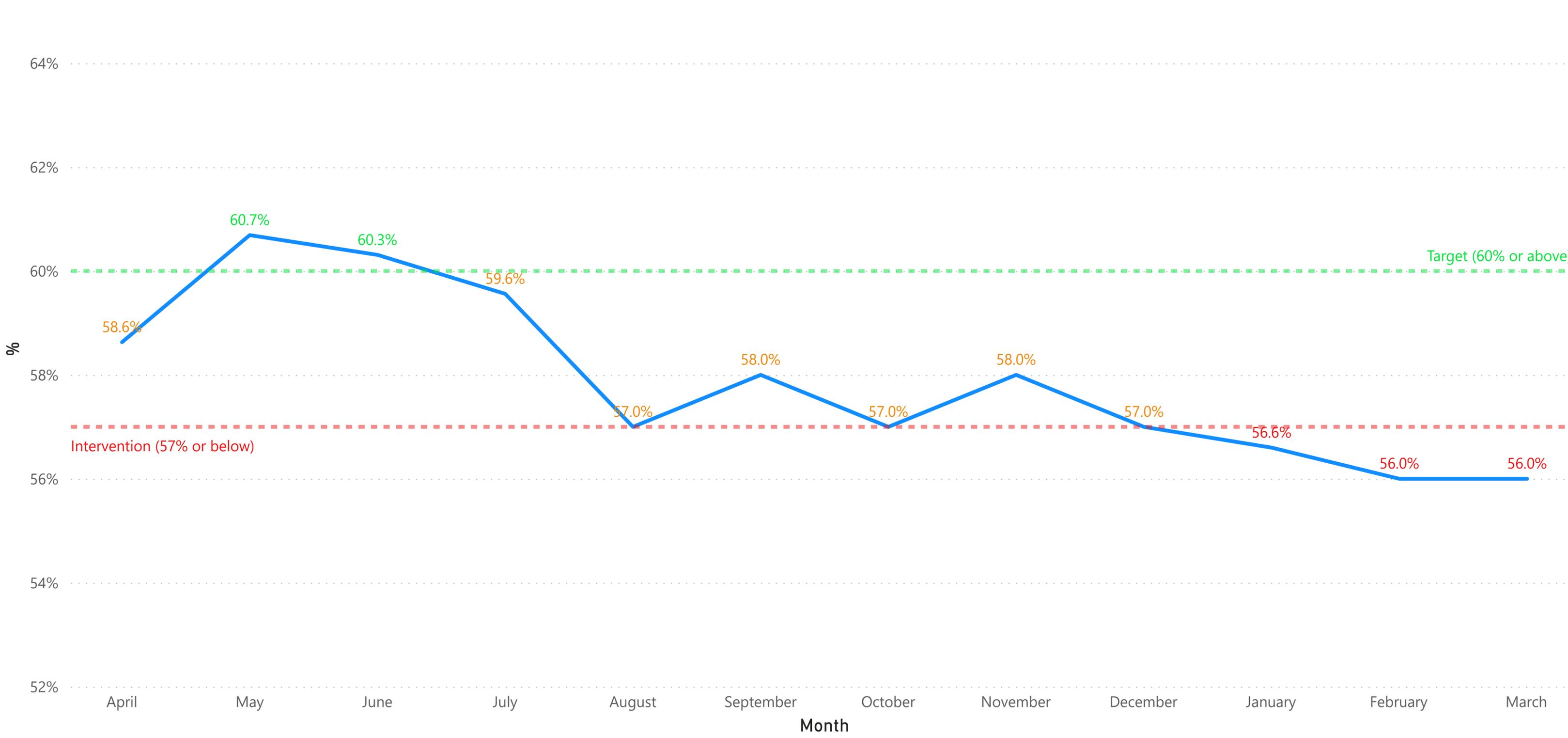


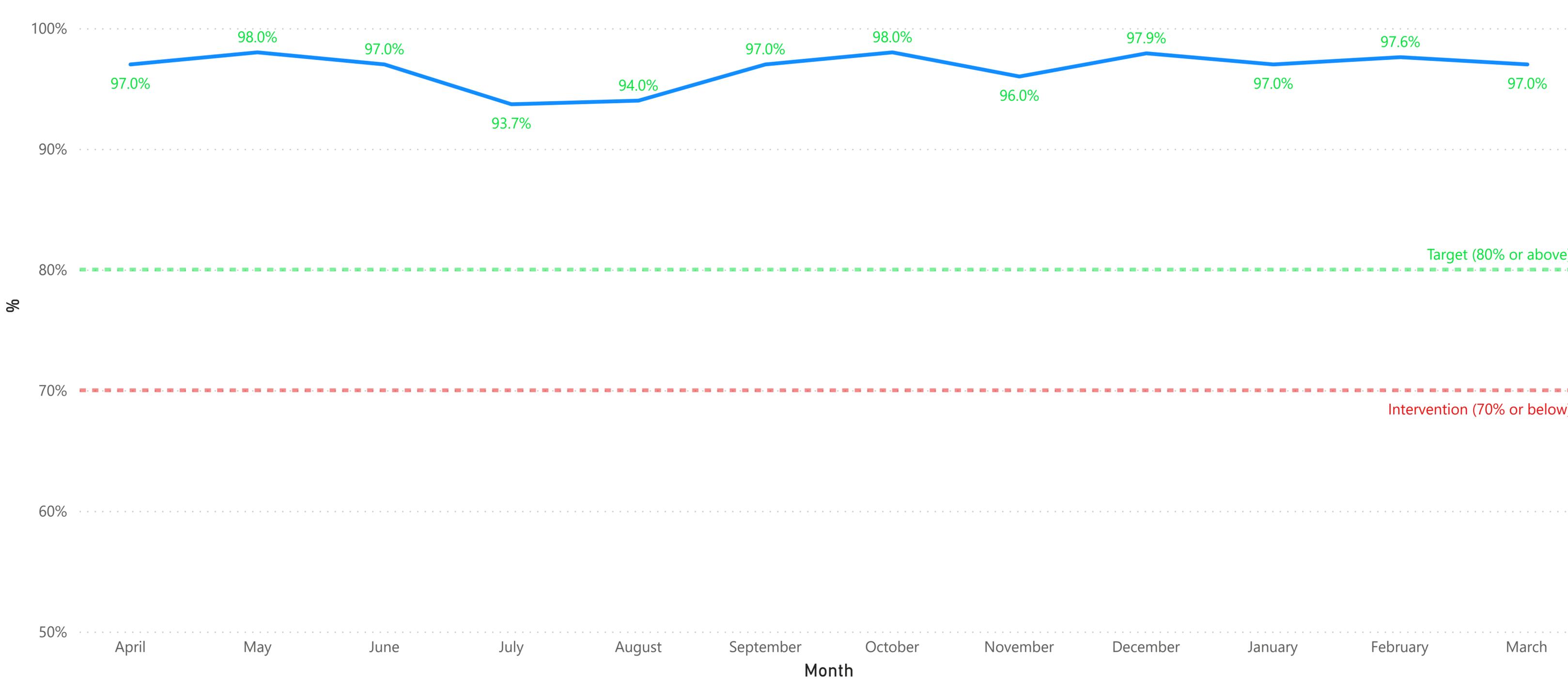
Corporate Indicator Graphs 2022/23

Percentage of household waste reused/ recycled/composted (cumulative year to date) Aim to maximise



Latest commentary from service: As reported previously, less garden waste was generated and collected through the summer months due to the hot and dry summer conditions. This contributed to a lower percentage of household waste being reused, recycled or composted compared to the previous year. However, the amount of dry recycling tonnage has been consistent with previous years.

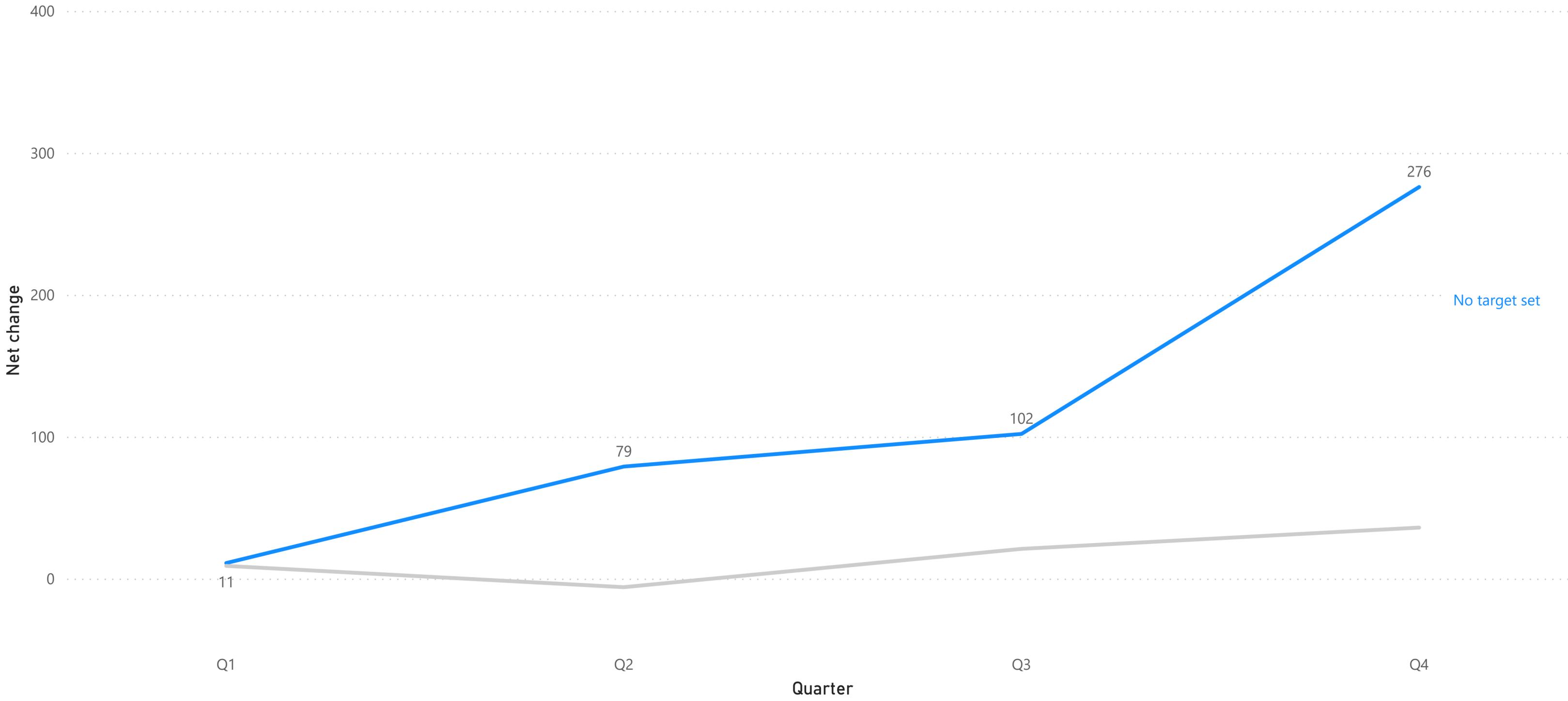
Percentage of sampled areas which are clean or predominantly clean of litter, detritus, graffiti, flyposting, or weed accumulations (cumulative year to date) Aim to maximise



Latest commentary from service: Continued monitoring and work scheduling continues to deliver above target scores, with outturn performance slightly improved on 2021/22.

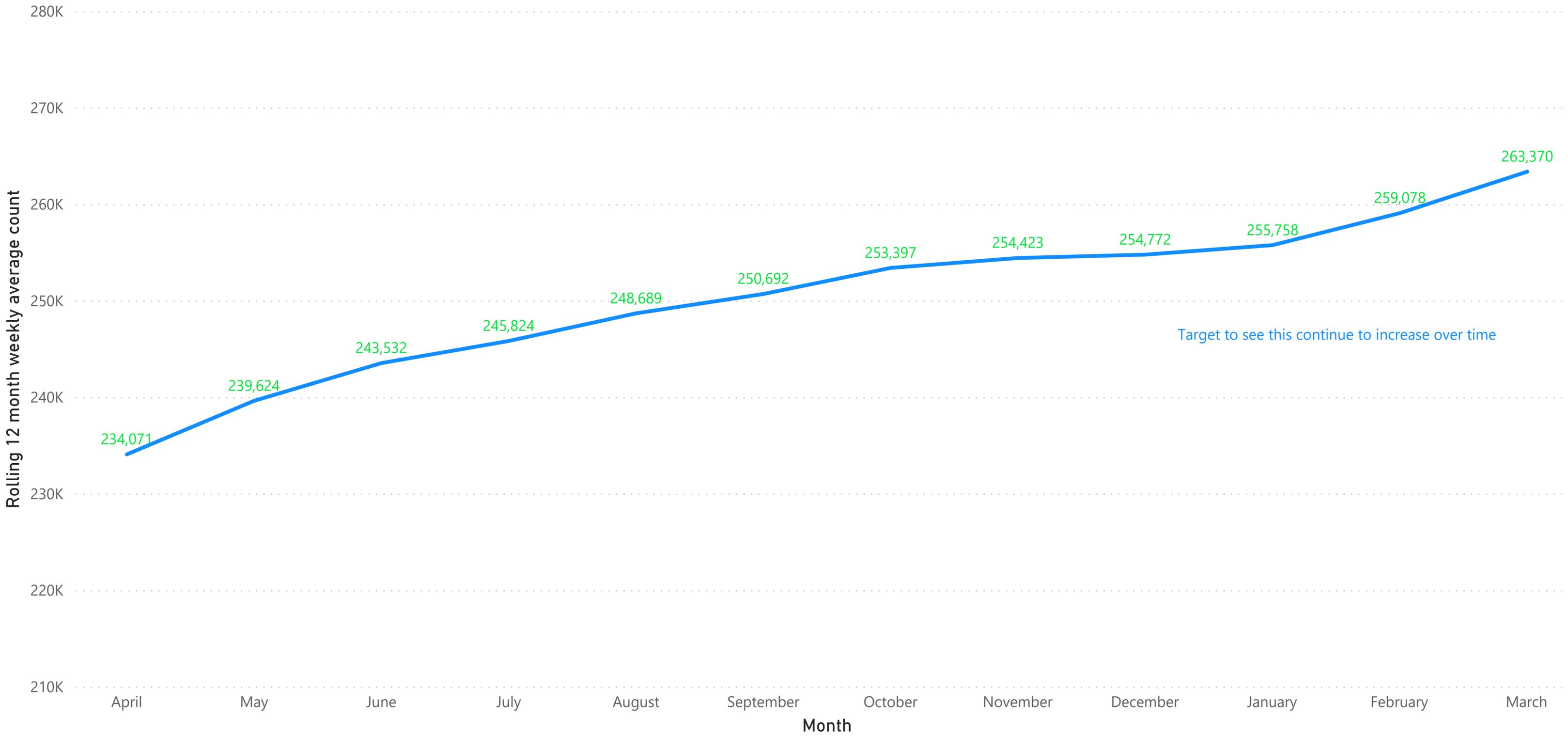
Net change in number of local businesses (cumulative year to date) Aim to maximise

● 22/23 Net change in number of local businesses ● 21/22 Net change in number of local businesses



In the final quarter of the year, strong enterprise growth was observed across the creative, construction, health, property and retail sectors. More than half of the start-ups were incorporated in the urban buffer areas, places on the edge of town locations. For the entire year, in comparison to the 12 months previous, over 7.5 times more companies were added to the active business base; an indication of a bounce-back in the post pandemic period.

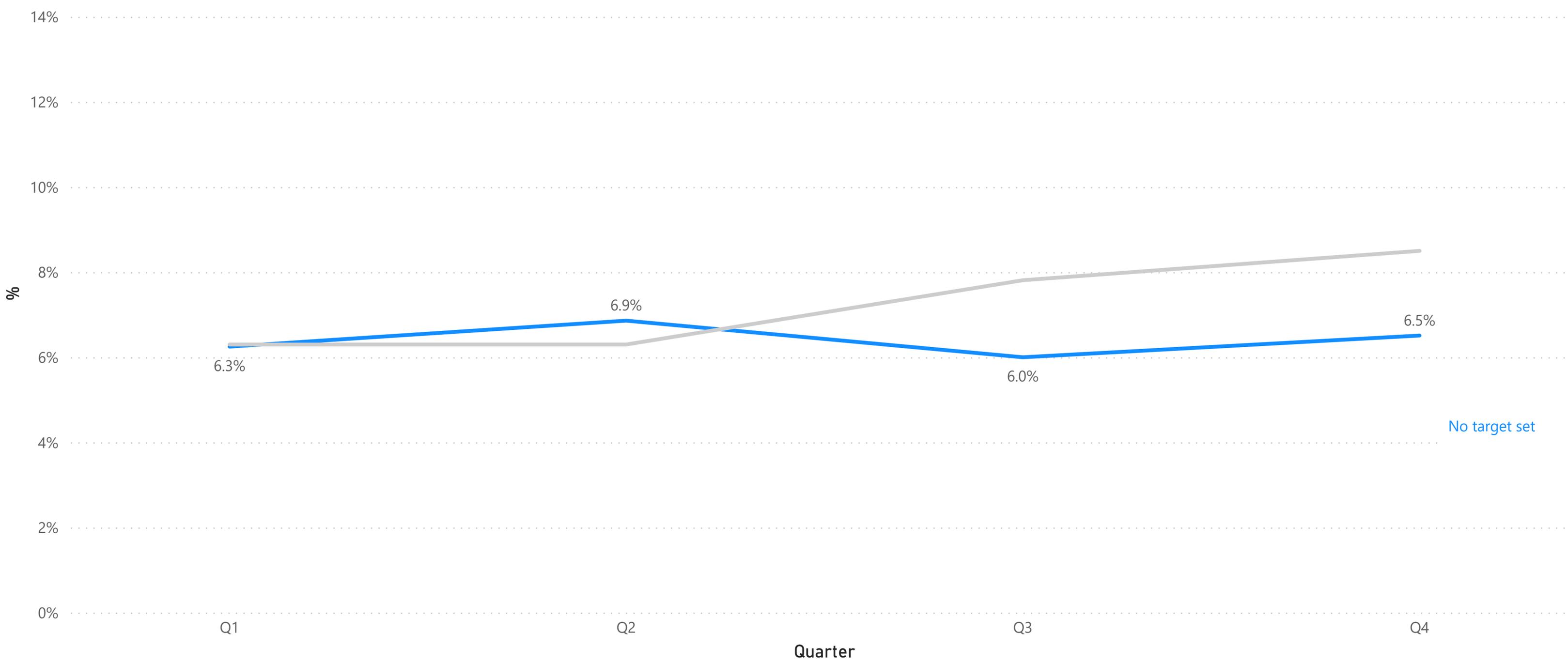
Footfall in town centres (Rolling 12 month weekly average, combined total for 4 market towns) Aim to maximise



Latest commentary from service: Footfall figures were favourable in the February half-term week, whilst two spikes were observed in St Ives. However, counts remain marginally below 2019 results (where recorded) as household budgets continue to be squeezed.

Proportion of council spend with suppliers from the local area (cumulative year to date) Aim to maximise

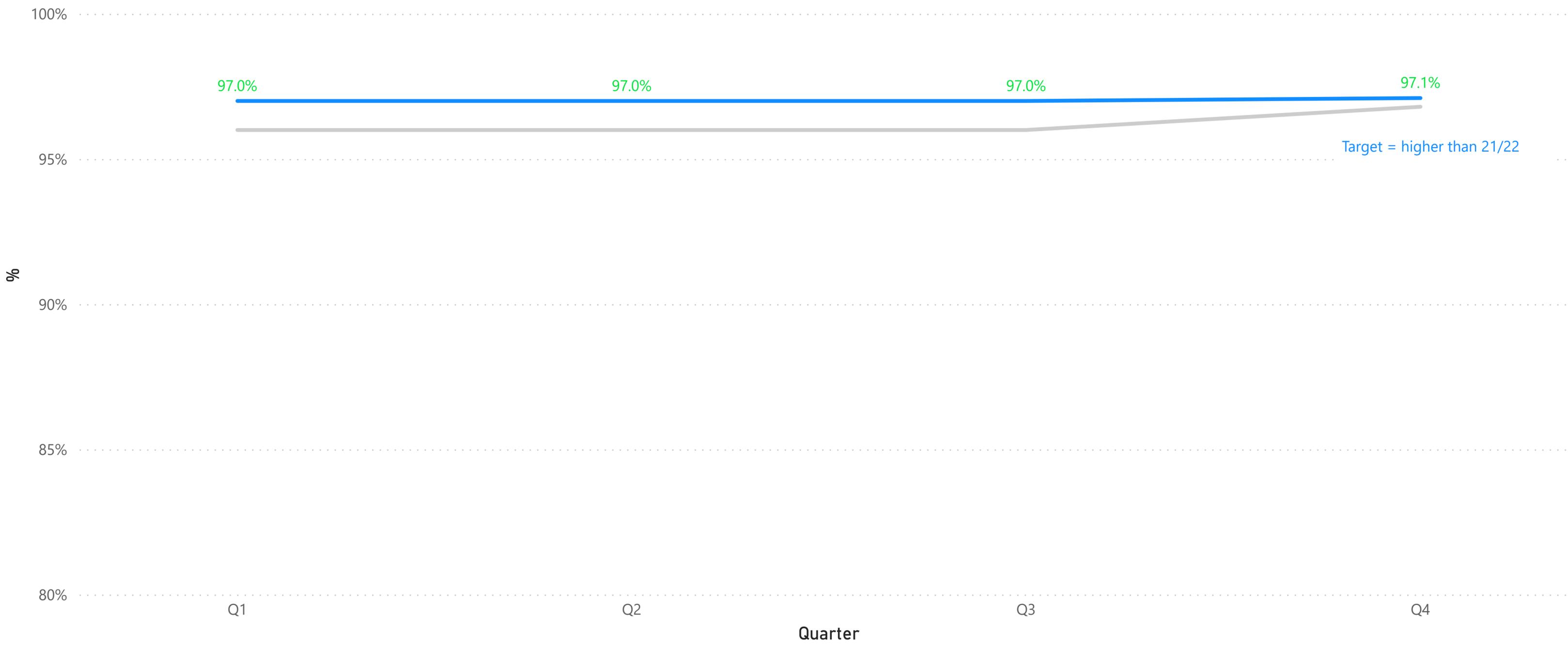
● 22/23 Proportion of council spend with suppliers from the local area (cumulative year to date) ● 21/22 Proportion of council spend with suppliers from the local area (cumulative year to date)



Local spend was down on 2021/22, however work to explore the data further to understand the reasons behind this was not completed so no target was set to assess this against. The indicator is calculated based on spend with local suppliers where the supplier postcode in our accounts system is based in Huntingdonshire so accuracy depends on accuracy of the postcodes recorded. Spend with companies located in Huntingdonshire but with a supplier postcode outside the area is not counted as 'local' even where there may be a local branch so this may be an undercount. Payments on purchase cards are not yet included. Further analysis is needed to identify what proportion of each spend type is local and where there is little or no opportunity to increase 'local' spend (e.g. energy suppliers, HGV manufacturers) to inform target setting.

Percentage of residential and business premises with super-fast fixed broadband coverage (latest figure available, not every quarter) Aim to maximise

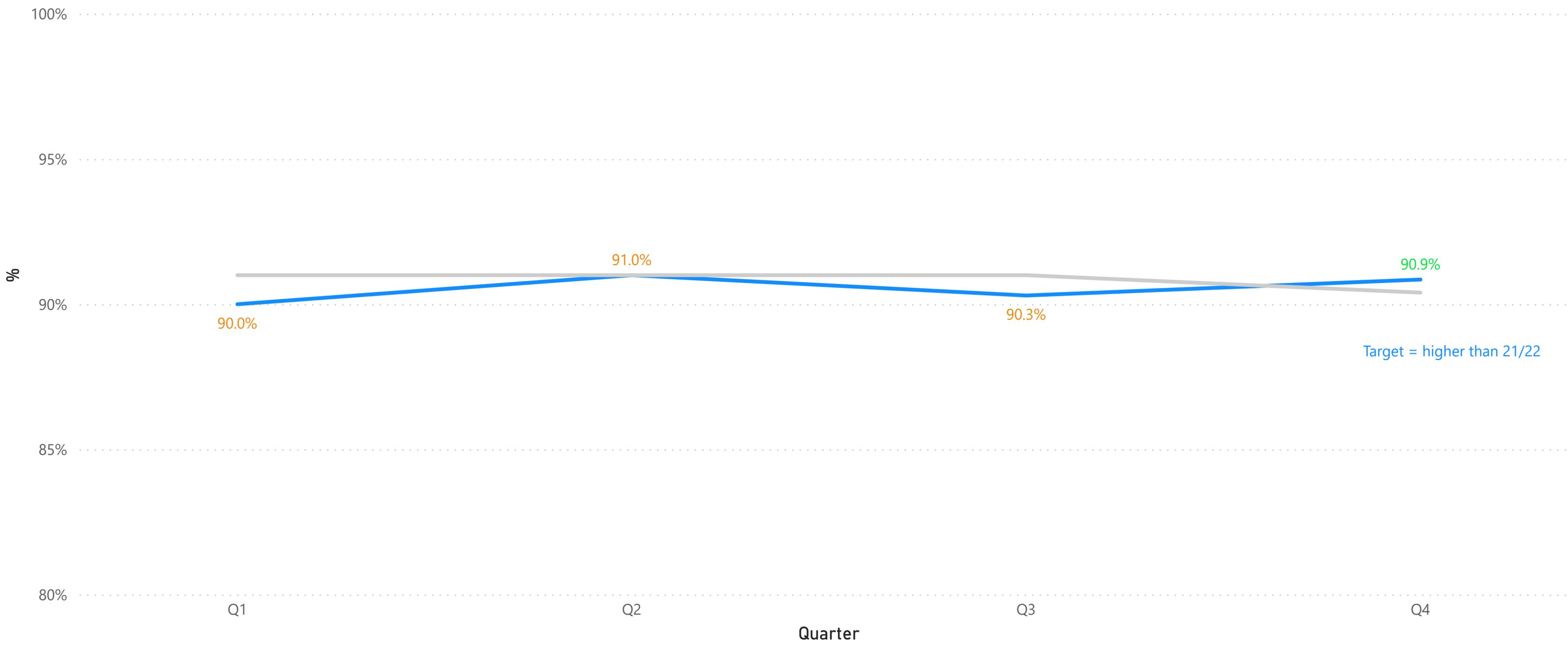
● 22/23 ● 21/22



According to the latest Connected Nations Report published by Ofcom in May 2023 (from a snapshot taken in January 2023), 83,192 residential and business premises had access to download speeds of at least 30Mbit/second (Superfast Broadband).

Percentage of residential and business premises with indoor 4G mobile coverage from at least 3 operators (latest figure available, not every quarter) Aim to maximise

● 22/23 ● 21/22

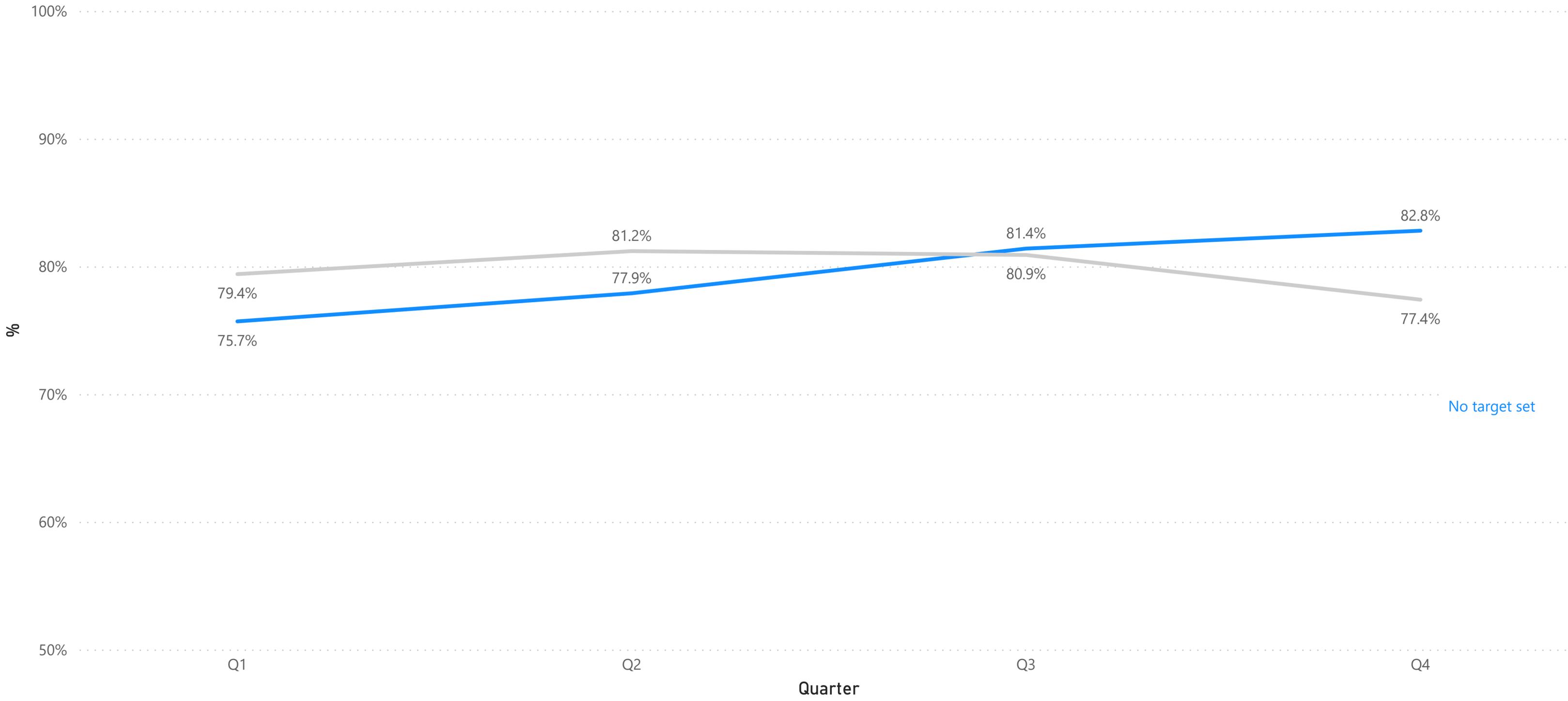


Target = higher than 21/22

According to the latest Connected Nations Report published by Ofcom in May 2023 (from a snapshot taken in January 2023), 73.38% of premises had indoor 4G coverage from all four operators and a further 17.47% had coverage from three operators. The latest results indicate higher coverage compared to previous results.

Employment Rate (latest estimate available for previous quarter) Aim to maximise

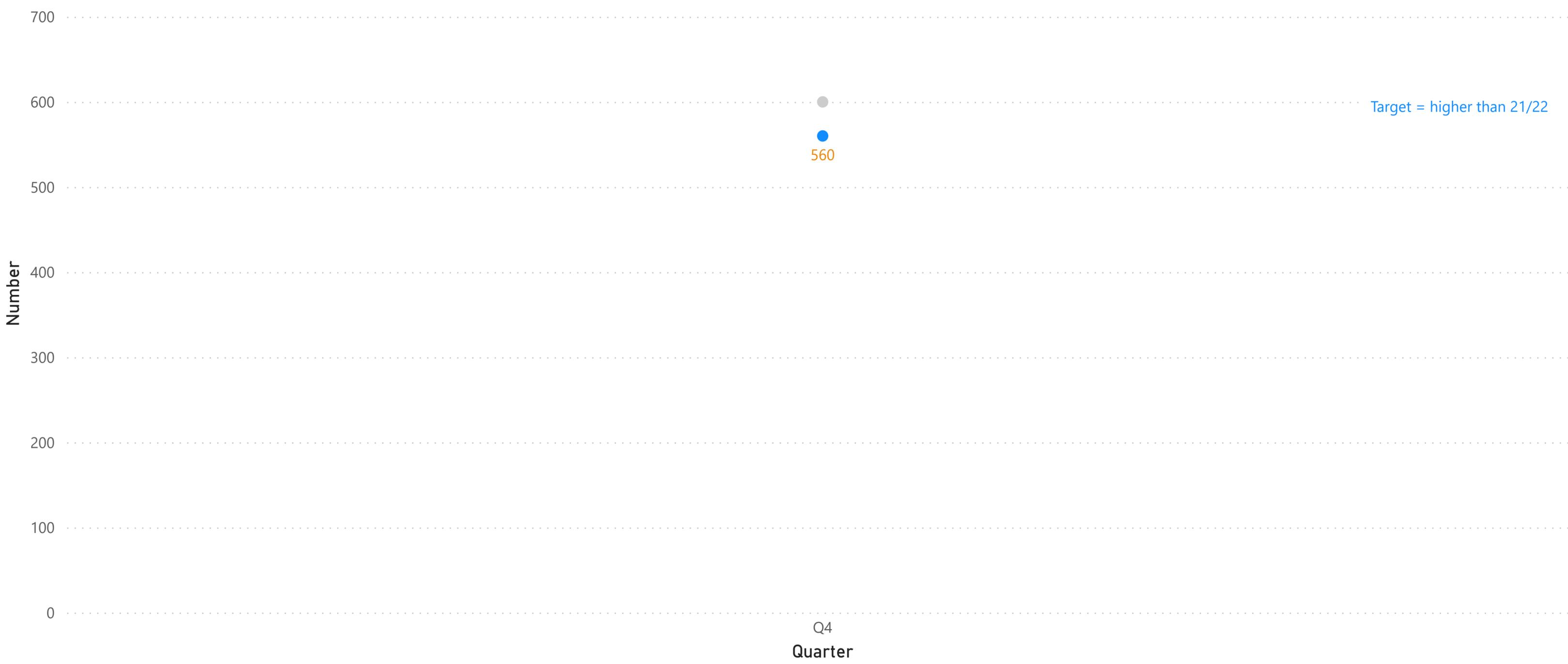
● 22/23 Employment rate (latest estimate available, previous quarter) ● 21/22 Employment rate (latest estimate available, previous quarter)



The latest figure published in April relates to the period from January to December 2022. While the figures listed are published as official national statistics, the limited sample size of the underlying survey at district level means that the 5.4% increase shown compared to 2021 does not represent a statistically significant difference so the status is therefore listed as 'not applicable' rather than 'Green'.

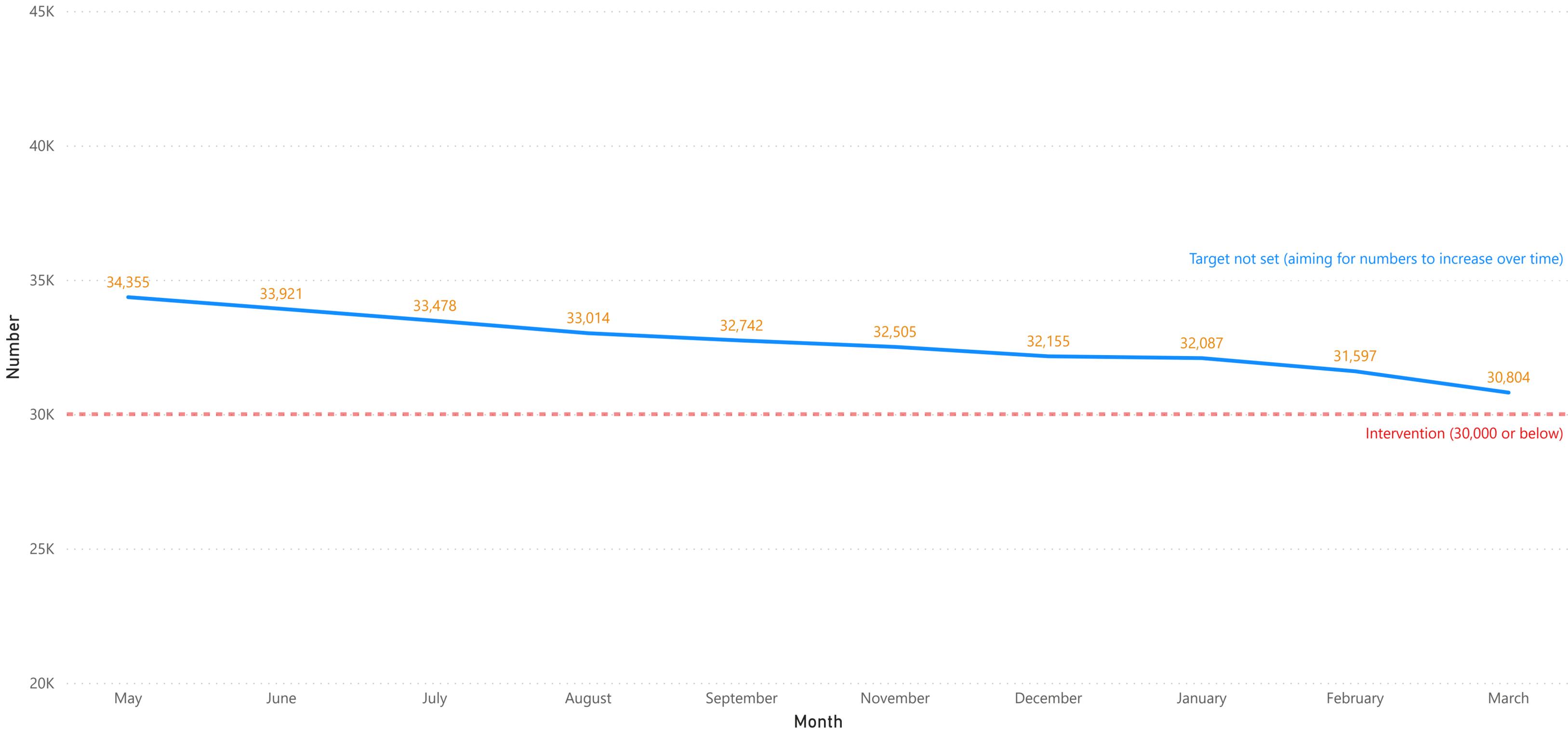
Number of Huntingdonshire Apprentices starts (part year) Aim to maximise

● 22/23 Number of Huntingdonshire Apprenticeship starts (part academic year) ● 21/22 Number of Huntingdonshire Apprenticeship starts (part academic year)



This part-year (August to January) result for 2022/23 compares to 600 reported at the same stage for 2021/22, a 6.7% fall. The Department for Education has reported a 4.1% reduction in starts nationally compared to the same period last year. The final total for 2022/23 will not be available until November 2023.

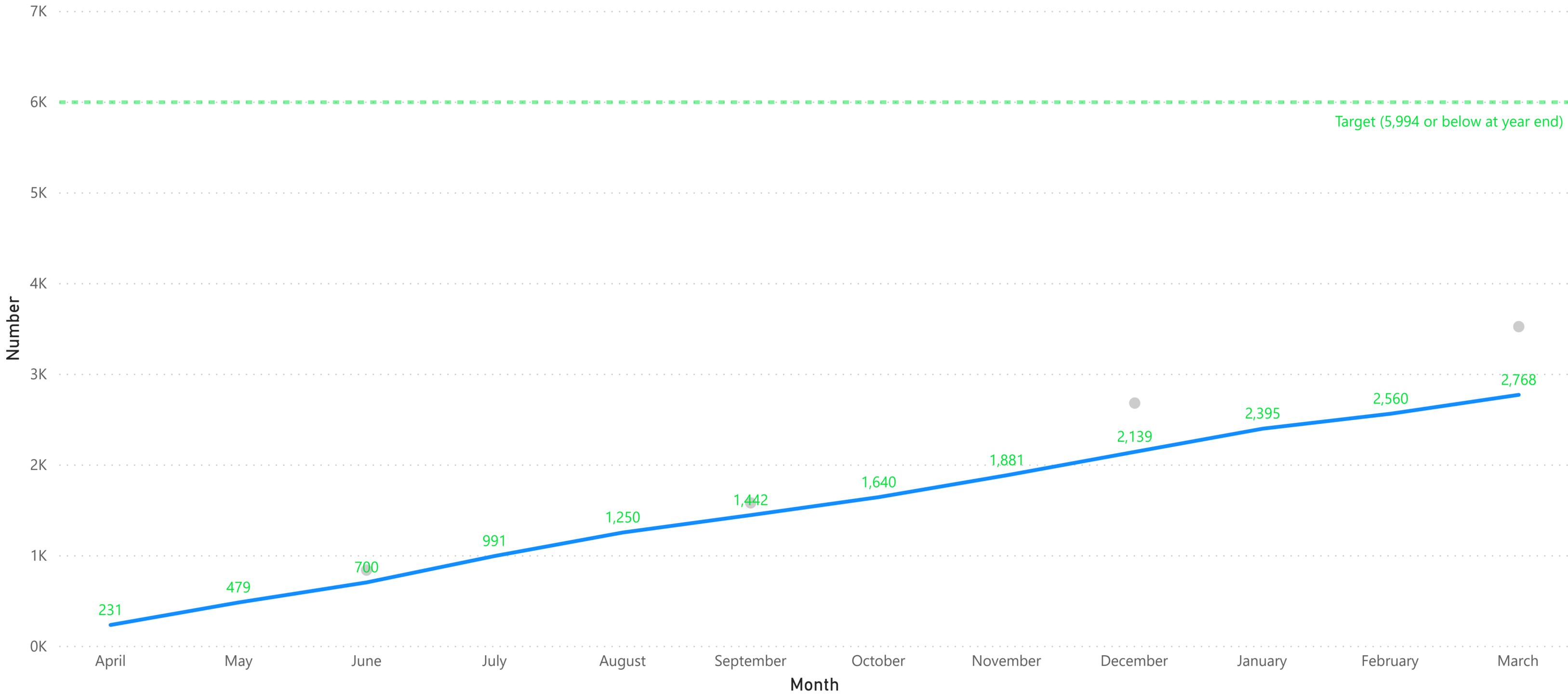
Number of active customer portal accounts(accessed within the last 12 months) (Rolling 12 month figure to latest date) Aim to maximise



Latest commentary from service: The number of new accounts created each month has dropped off from around 2K a month in 2021 to 1.5k a month in 2022. The requirement to setup accounts as part of COVID business grant claims would be a factor. The majority of customers complete e-forms as a guest, they are not required to setup accounts to access most services. The total number of completed e-forms has increased by 3K in 2022 compared to 2021, so the e-form platform is being well used.

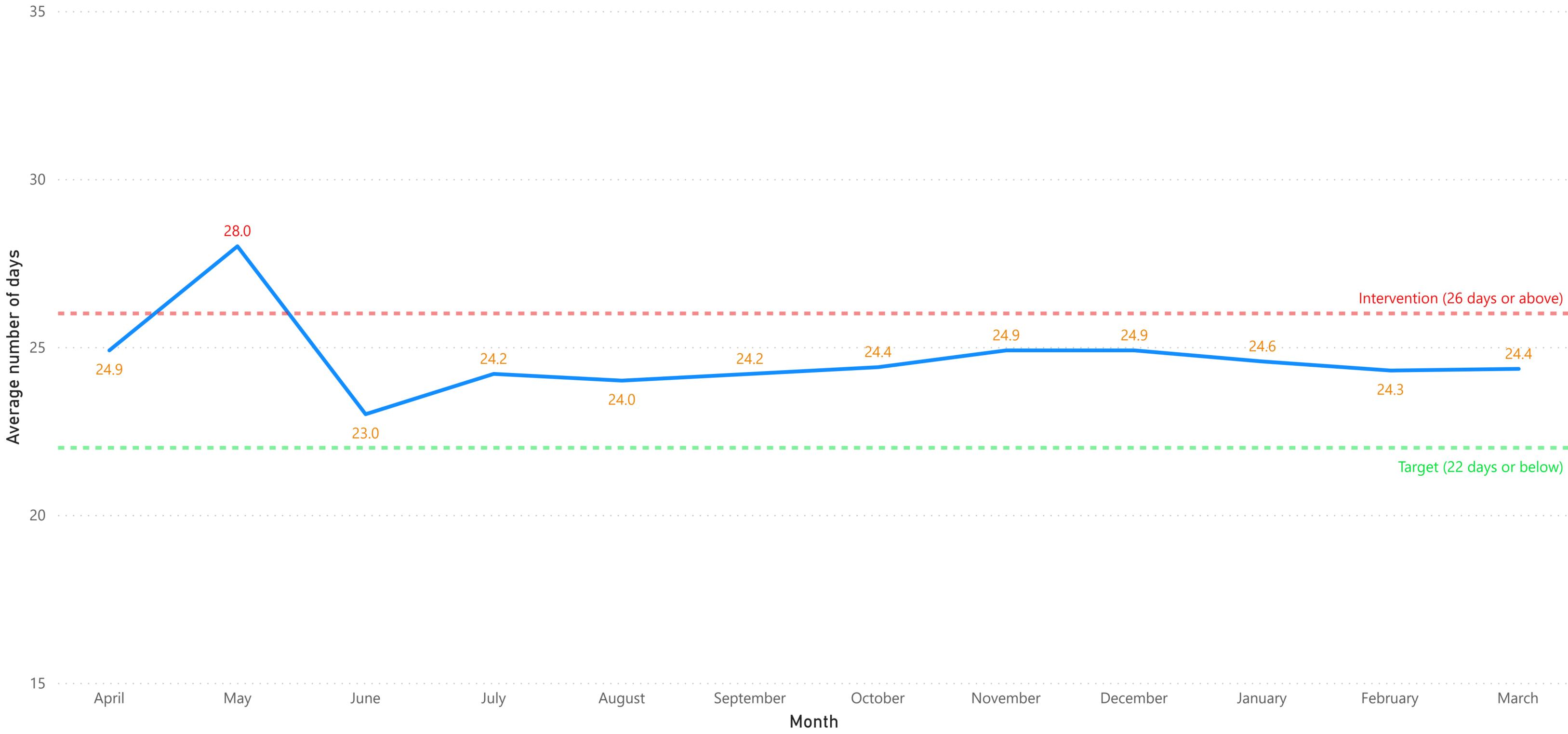
Number of missed bins (cumulative year to date) Aim to minimise

● 2022/23 Number of missed bins ● 2021/22 Number of missed bins



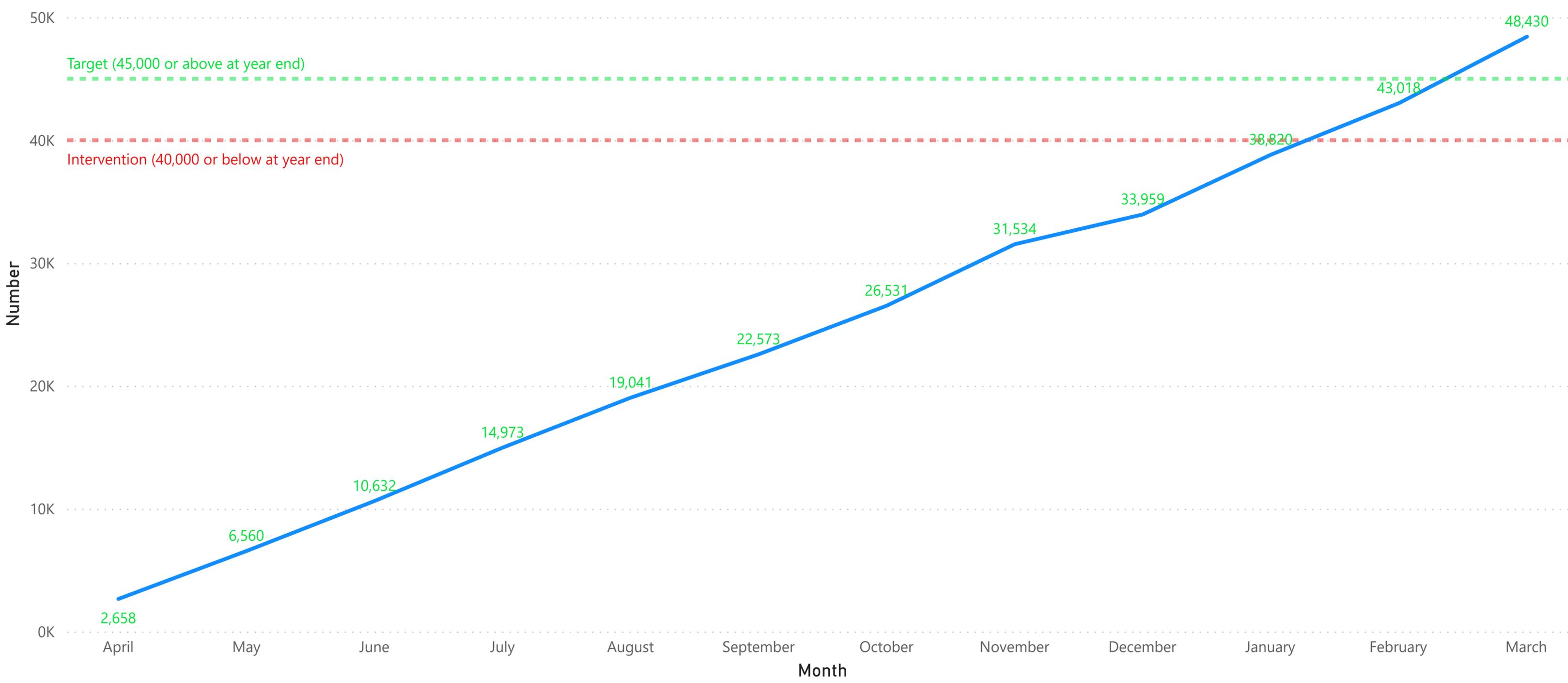
Latest commentary from service: Fewer than 3,000 bins were missed out of over 6m scheduled collections in 2022/23. This is equivalent to less than one in every 2,000 bins being missed (under 0.05%). The total number missed was 21% lower than in 2021/22 despite an increase in the number of households in the district.

Average number of days to process new claims for Housing Benefit and Council Tax Support (cumulative year to date) Aim to minimise



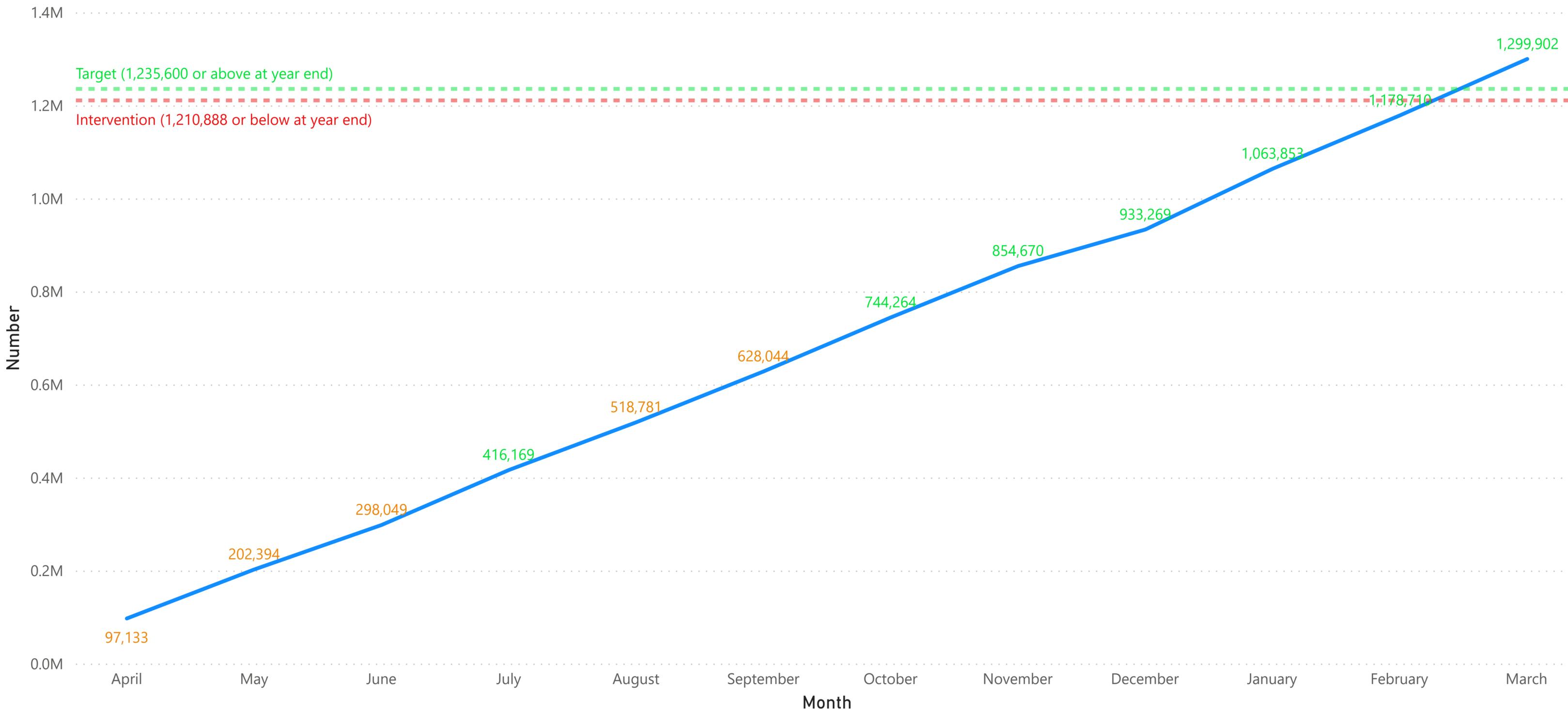
Latest commentary from service: Actual performance for March was 24.1 days, but the final outturn is 24.4 days. This has been a challenging year for assessment, with postal strikes adding to delays in receiving supporting evidence. LAs are also being left with more complex cases which take longer to assess, while more straightforward assessments for Housing Costs are now dealt with under Universal Credit by the DWP. These are all factors in the final outturn result.

Number of attendances at One Leisure Active Lifestyles programmes (cumulative year to date) Aim to maximise



Latest commentary from service: The Active Health side of the team have seen an average of 3,500 attendances per month in Q4 compared to 2,700 in Q1 (a 30% increase). Two very successful Active for Health cohorts ran at Huntingdon and St Ives. One participant lost 3 stone and 5lbs in the 12 weeks and is now swimming and running regularly. Disability activities performed well in Q4 to recover to meet end of year original target with Special Choices Day Care session particularly successful. Young people's activities continued to perform well, in particular the Huntingdon Home Schooling session which has increased to two sessions per week due to demand.

Number of One Leisure Facilities admissions –swimming, Impressions, fitness classes, sports hall and pitches (excluding Burgess Hall and school admissions) (cumulative year to date) Aim to maximise

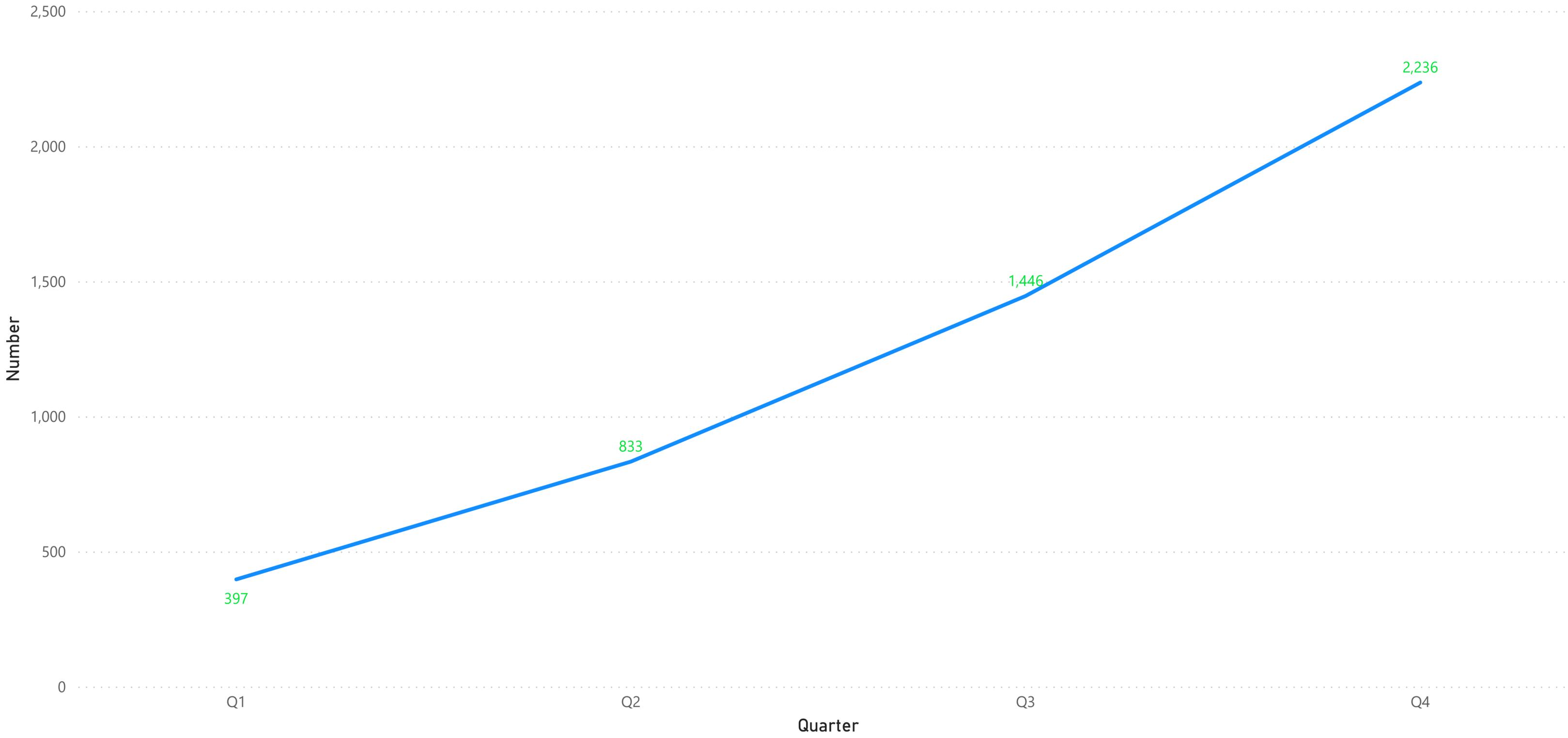


Latest commentary from service: The strong Q4 admissions continued throughout March with One Leisure exceeding admissions targets by over 64K admissions.

The only activity areas not to meet admissions targets were gym (96%) and fitness class (98%) usage. As these are monitored by the swipe access system, and St Ives and Huntingdon have experienced significant IT issues with gate access to these areas, it could be assumed that these would have also met targets.

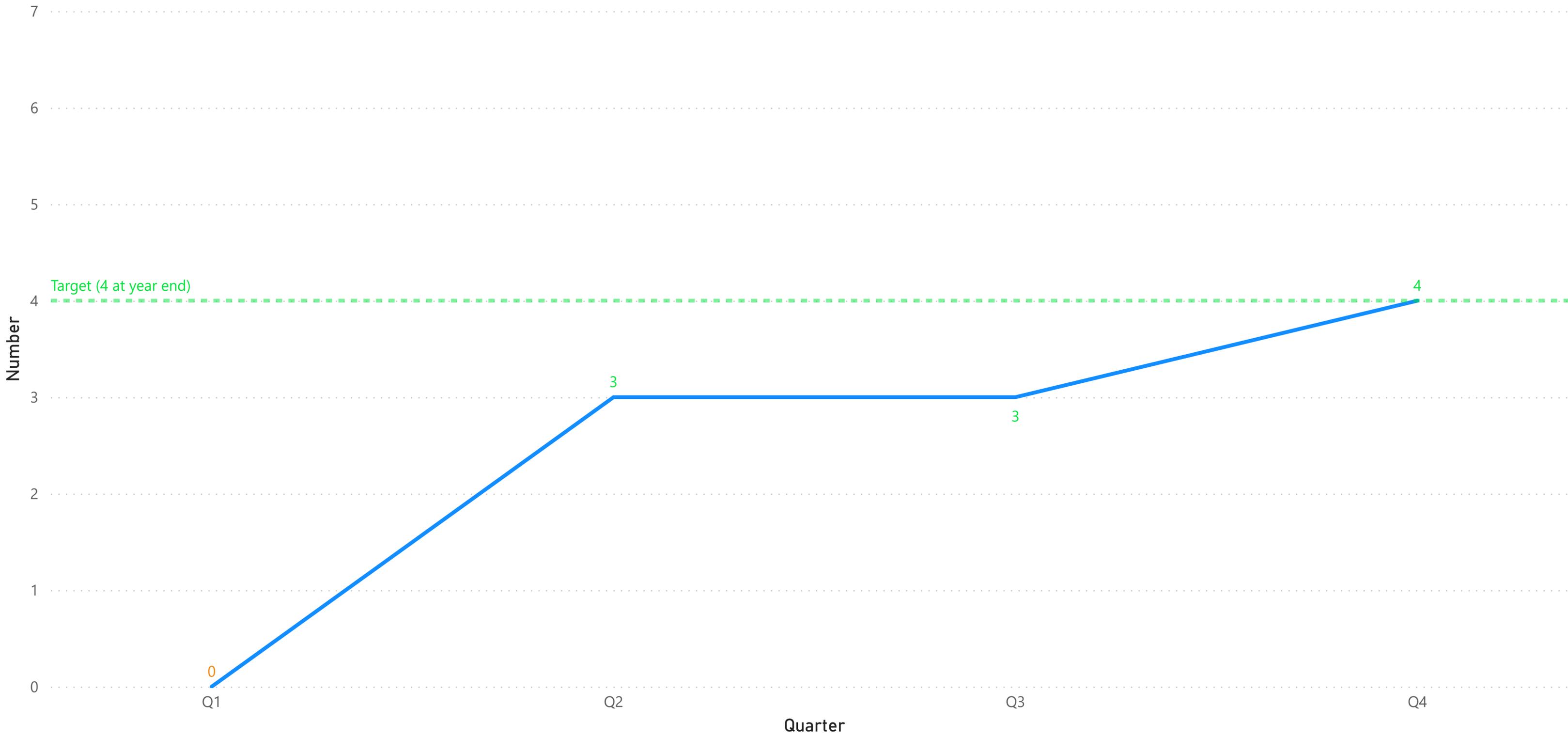
General swimming was a stand out overperforming area (11.5% up on target) and the re-opening of bowling and funzone areas (not planned at the start of the year) also contributed an additional 20K admissions.

Number of residents at risk of 'crisis' proactively supported (cumulative year to date) Aim to maximise



There has been an increase in the number of resident contacts during Q4, with residents requiring assistance predominantly with food and finances. The team have secured in excess of £33k from the Household Support Fund to provide vouchers to individuals and families needing additional help. Engagement following referral to other services continues to be good, with more residents engaging than not.

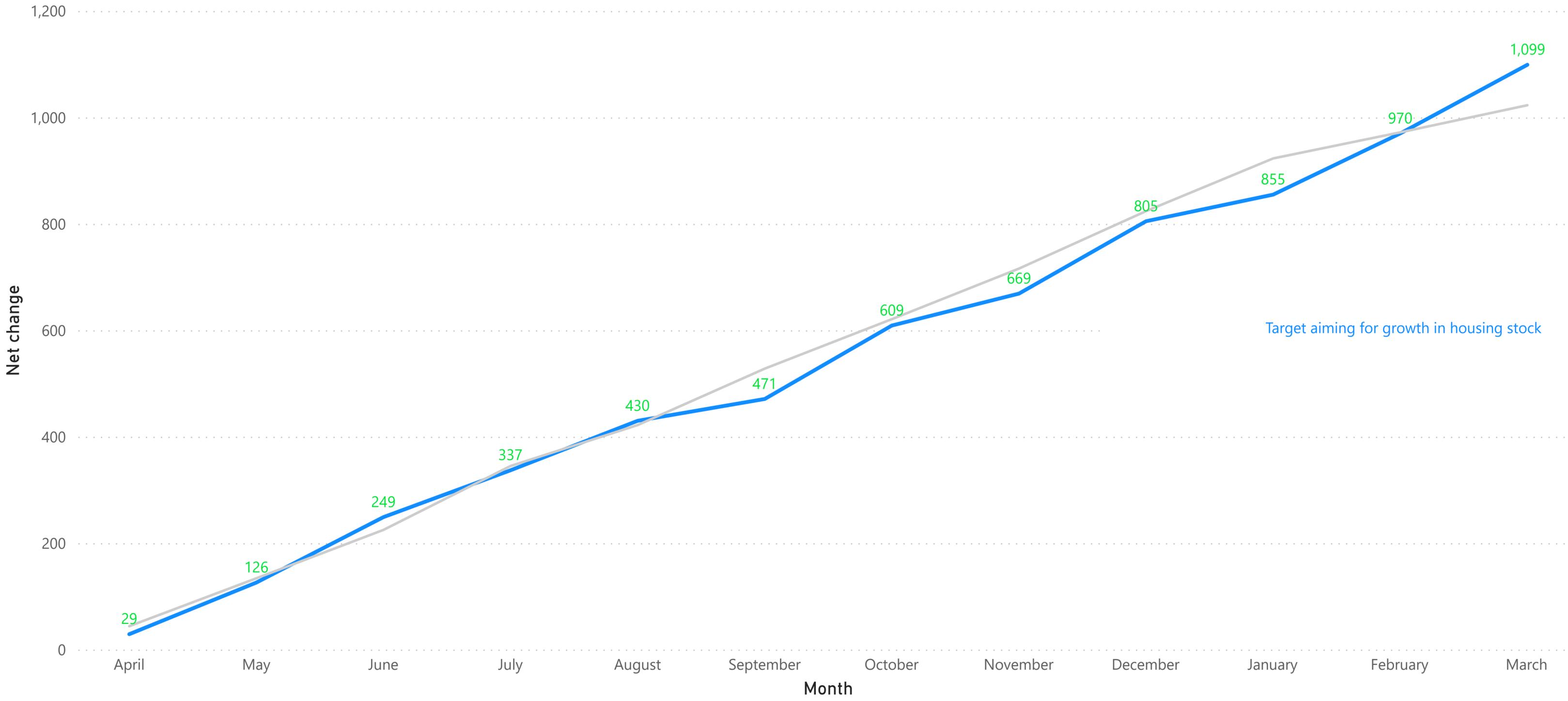
Number of preventative campaigns or initiatives undertaken (cumulative year to date)



Most recent campaign was targeted at supporting people to return to work through awareness raising of help available such as funding for suitable clothing, transport, training opportunities.
Our future plans to work with our communities feature stongly in the Corporate Plan for 23/24 with a focus on helping to prevent crisis.

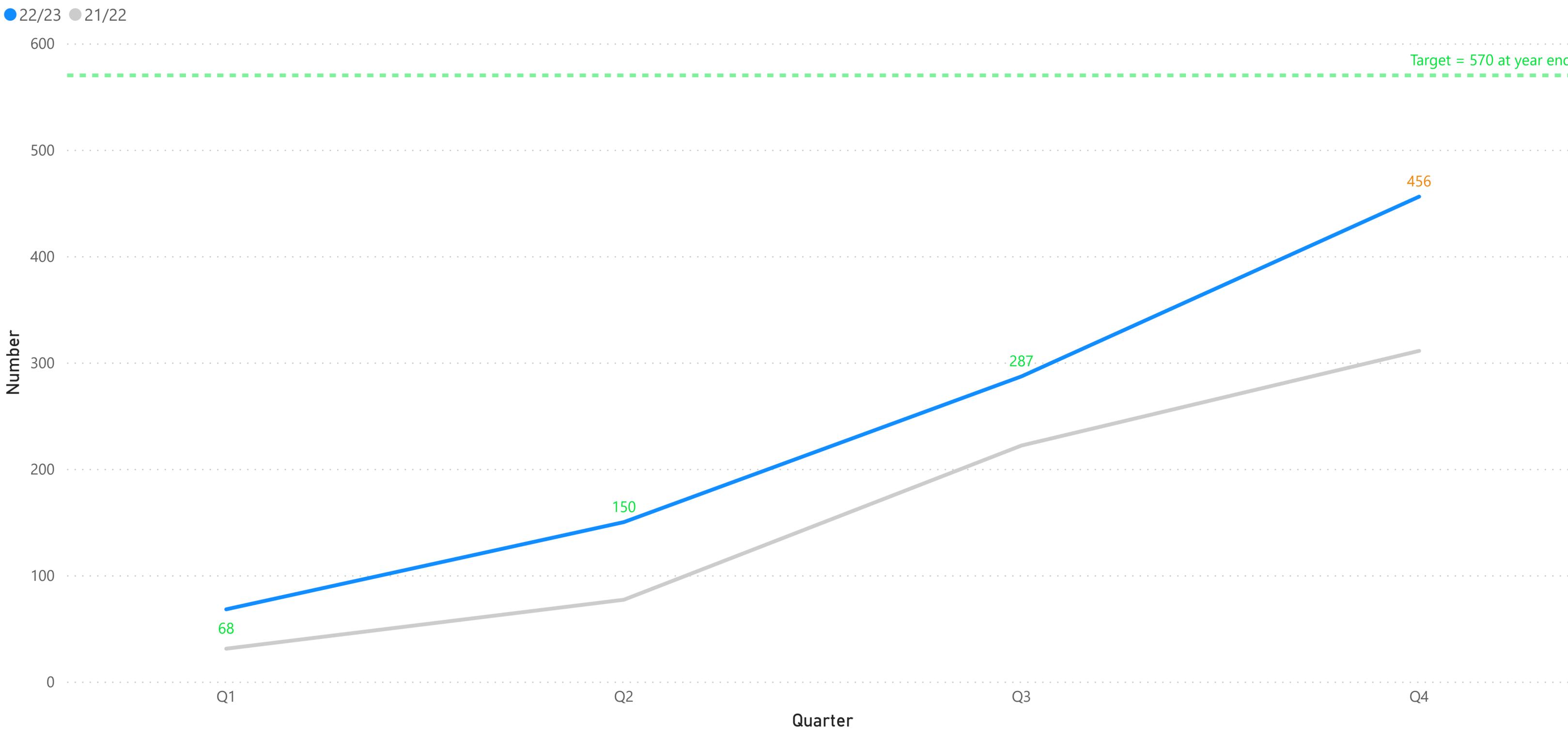
Net change in number of homes with a Council Tax banding (cumulative year to date) Aim to maximise

● 2022/23 Net change in number of homes with a Council Tax banding ● 2021/22 Net change in number of homes with a Council Tax banding



Latest commentary from service: There were an additional 1,099 homes with a Council Tax banding on 29 March 2023 than recorded at 31 March 2022. The net number of dwellings completed in the previous year (2021/22) was confirmed as 1,055 in the last Annual Monitoring Report.

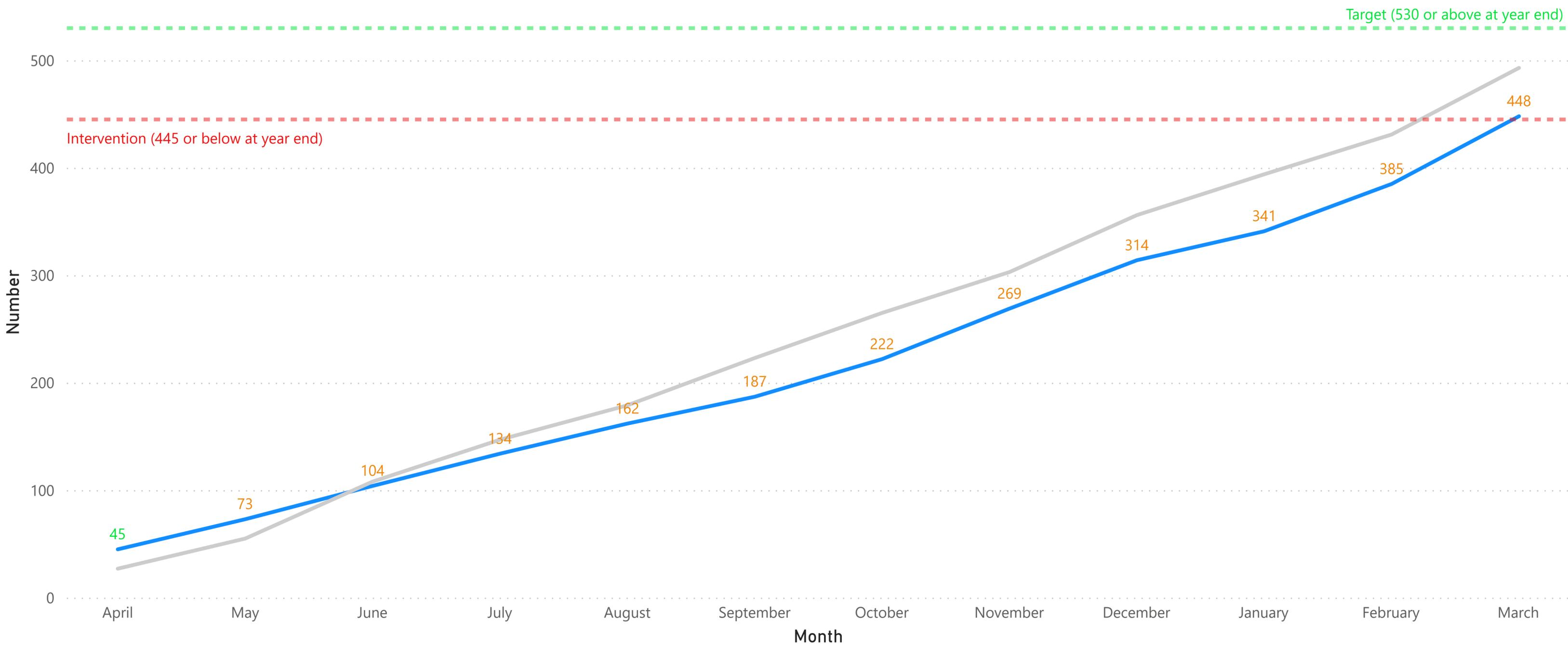
Number of new affordable homes delivered (cumulative year to date) Aim to maximise



Consistent with previous reporting, this year our Registered Provider partners have suffered from issues such as cost of material and labour. This made forecasting and delivery difficult to estimate and some developments have suffered delay. However, a significant number of homes (456, compared to 311 last year) have been completed and none of those delayed are lost but have slipped into next year. Development programmes are in any event often subject to change so initial targets should to some degree be regarded as indicative.

Number of homelessness preventions achieved (cumulative year to date) Aim to maximise

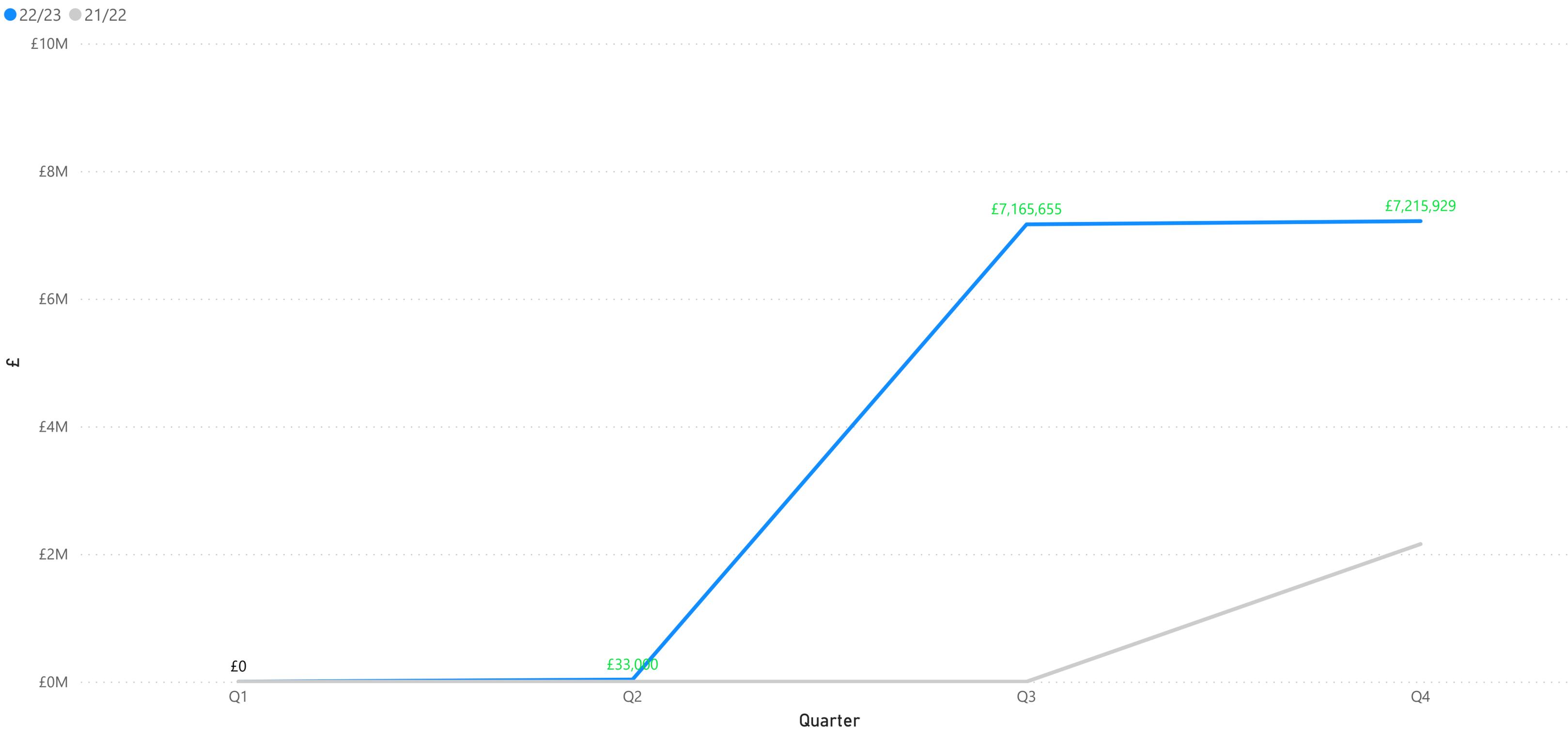
● 2022/23 homelessness preventions ● 2021/22 homelessness preventions



Latest commentary from service: Opportunities for early intervention at the stage where homelessness is threatened have reduced this year. This has been most notable in areas such as notices served on private sector tenants as we are seeing more instances where the tenancy can not be saved, for example where landlords wish to sell the property. Although this has led to a reduction in successful outcomes at the 'prevention duty' stage, we are seeing earlier interventions that achieve a successful outcome. As these are prior to the triggering of a formal prevention or relief duty, they are not reflected in this performance indicator. We have achieved a further 35 successful outcomes in this way on top of the figures shown here giving a total of 483 successful outcomes to the end of March.

A further metric linked to this is the number of households in temporary accommodation at any one time. Increases in this number would highlight that missed earlier interventions were possibly leading to more households going into temporary accommodation. We are seeing a slight reduction in the number of households in temporary accommodation and so a lower number of preventions is not leading to more households going into this type of accommodation.

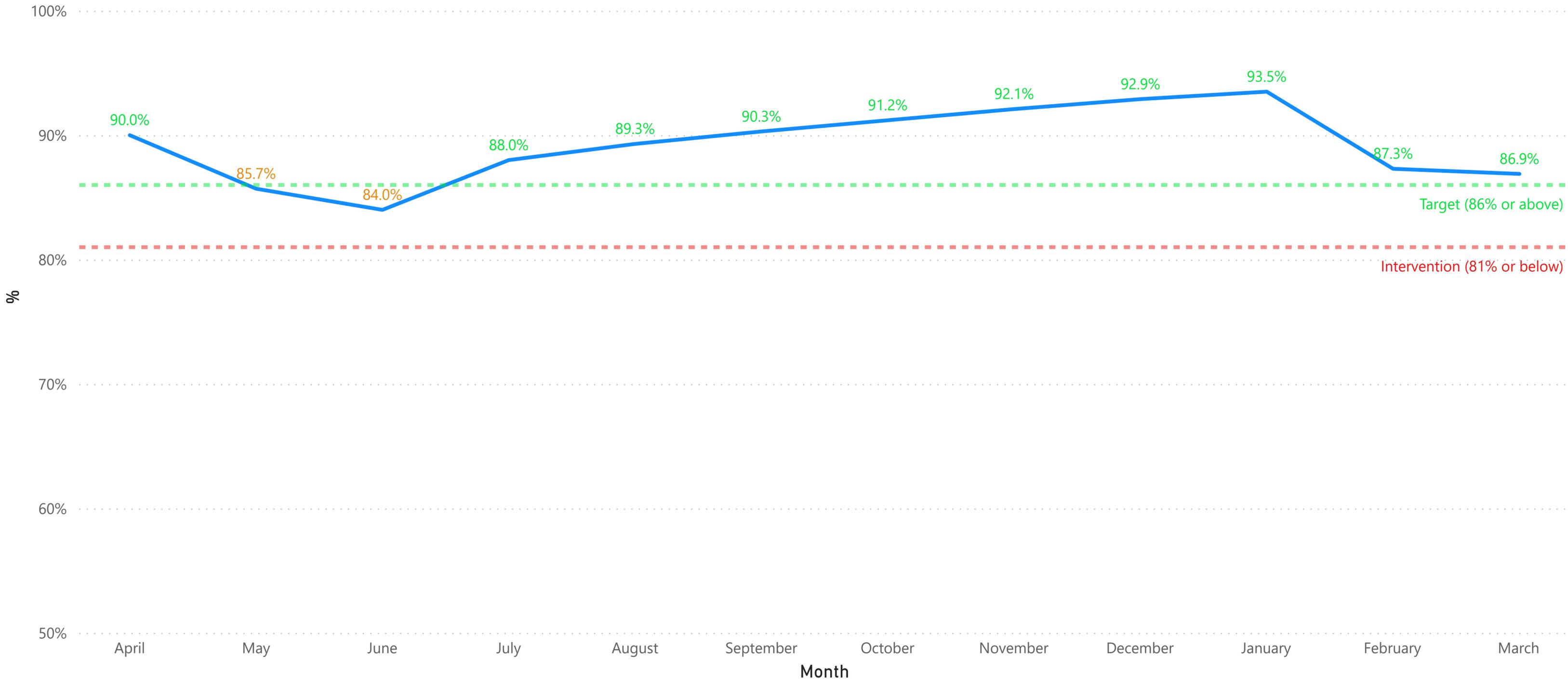
The amount of Community Infrastructure Levy (CIL) funding committed for infrastructure development (cumulative year to date)



There have been two CIL funding rounds held this financial year. A total of £7,215,929.20 was allocated through the funding rounds and emergency applications - this does not include any funds which are facilitated with spend for "neighbourhood proportion" elements in non-parished areas. The allocated spend in this year includes a substantial allocation to a new health facility linked to growth at the largest Strategic Expansion Location in the district.

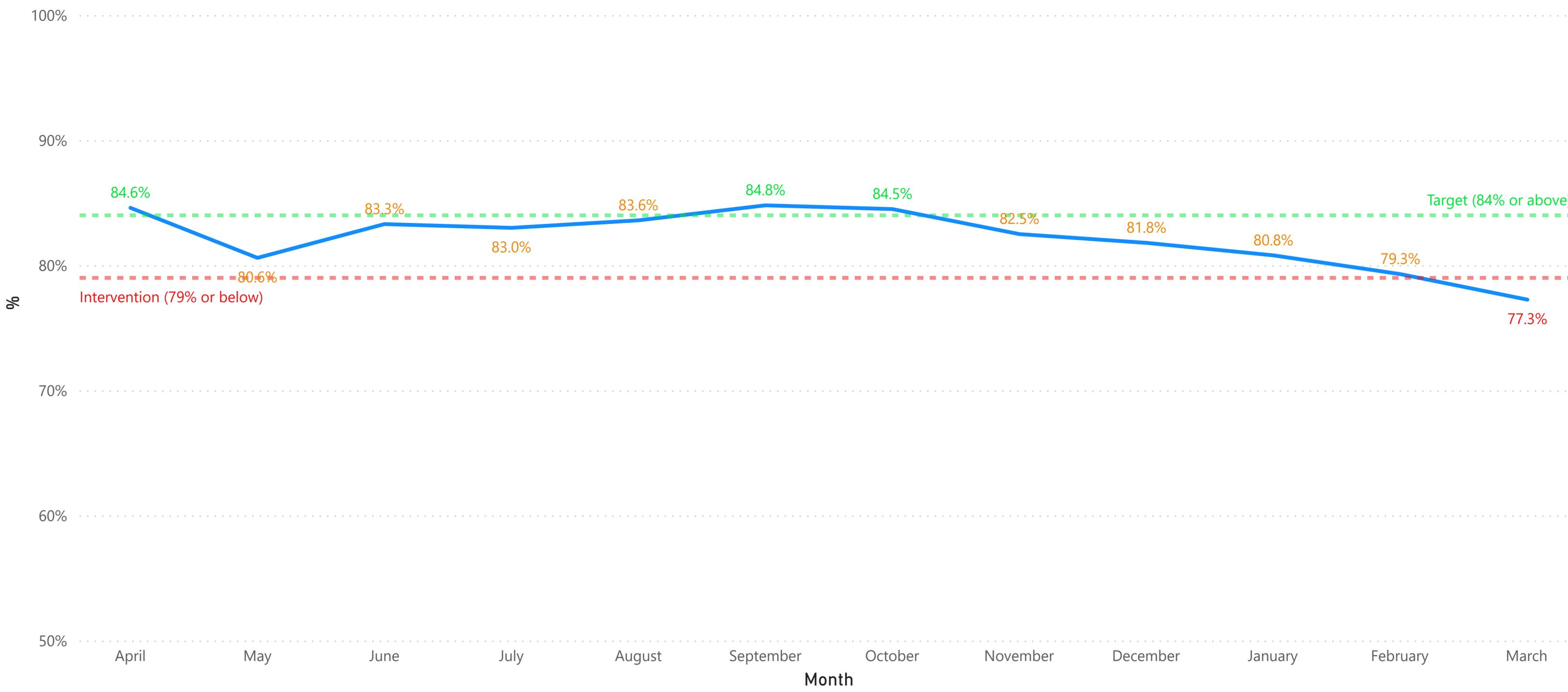
A government consultation was launched in March 2023 on the future of CIL and the potential introduction of a replacement Infrastructure Levy. The Council has also agreed a review of the governance arrangements for CIL will take place during 2023/24.

Percentage of planning applications processed on target – major (within 13 weeks or agreed extended period) (cumulative year to date) Aim to maximise



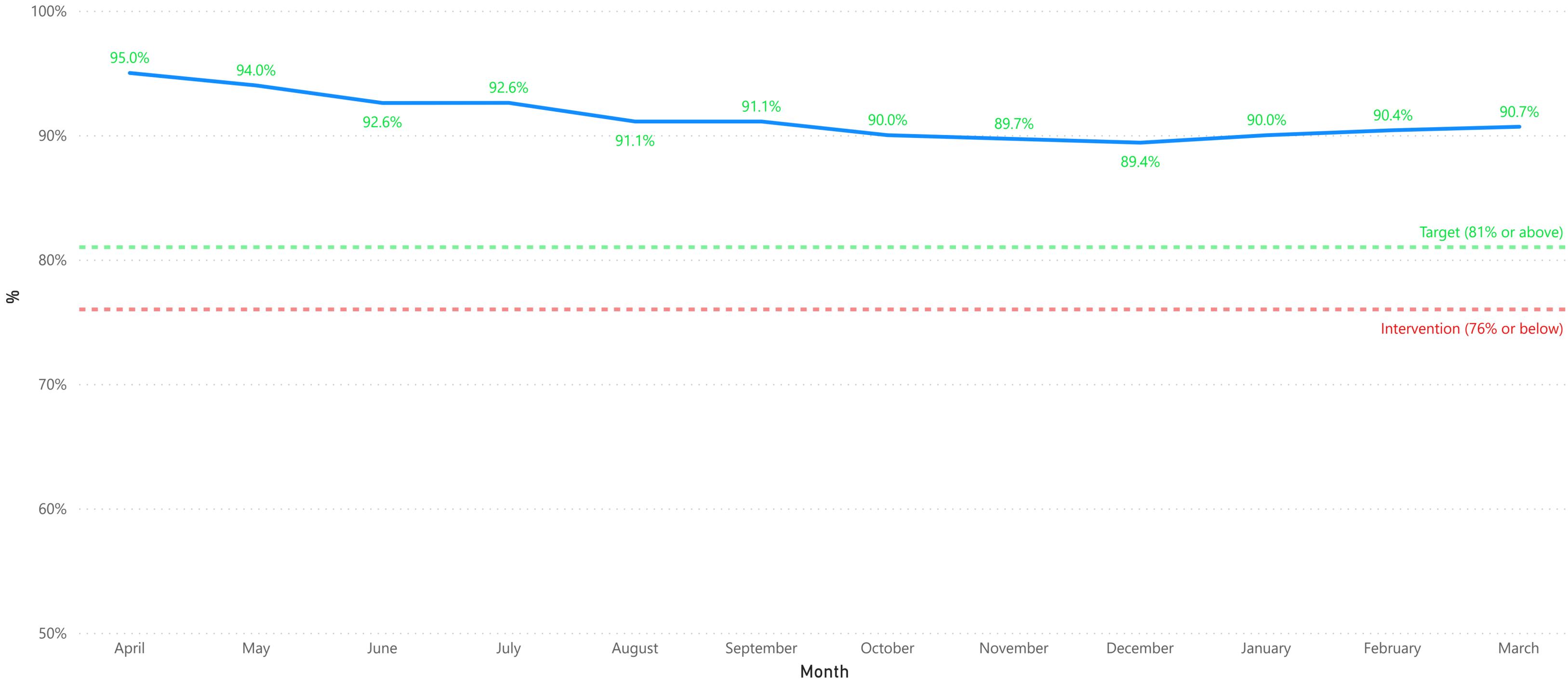
Latest commentary from service: 53/61 = 86.9%. Performance in March was 5/6 = 83.3%. This, coupled with 4 going out of time in February, has brought down the figure but overall performance for the year was within target and was higher than achieved in 2021/22. The last 2 months have seen decision making for long standing backlog cases which resulted in the reduction of applications determined within target.

Percentage of planning applications processed on target – minor (within 8 weeks or agreed extended period) (cumulative year to date) Aim to maximise



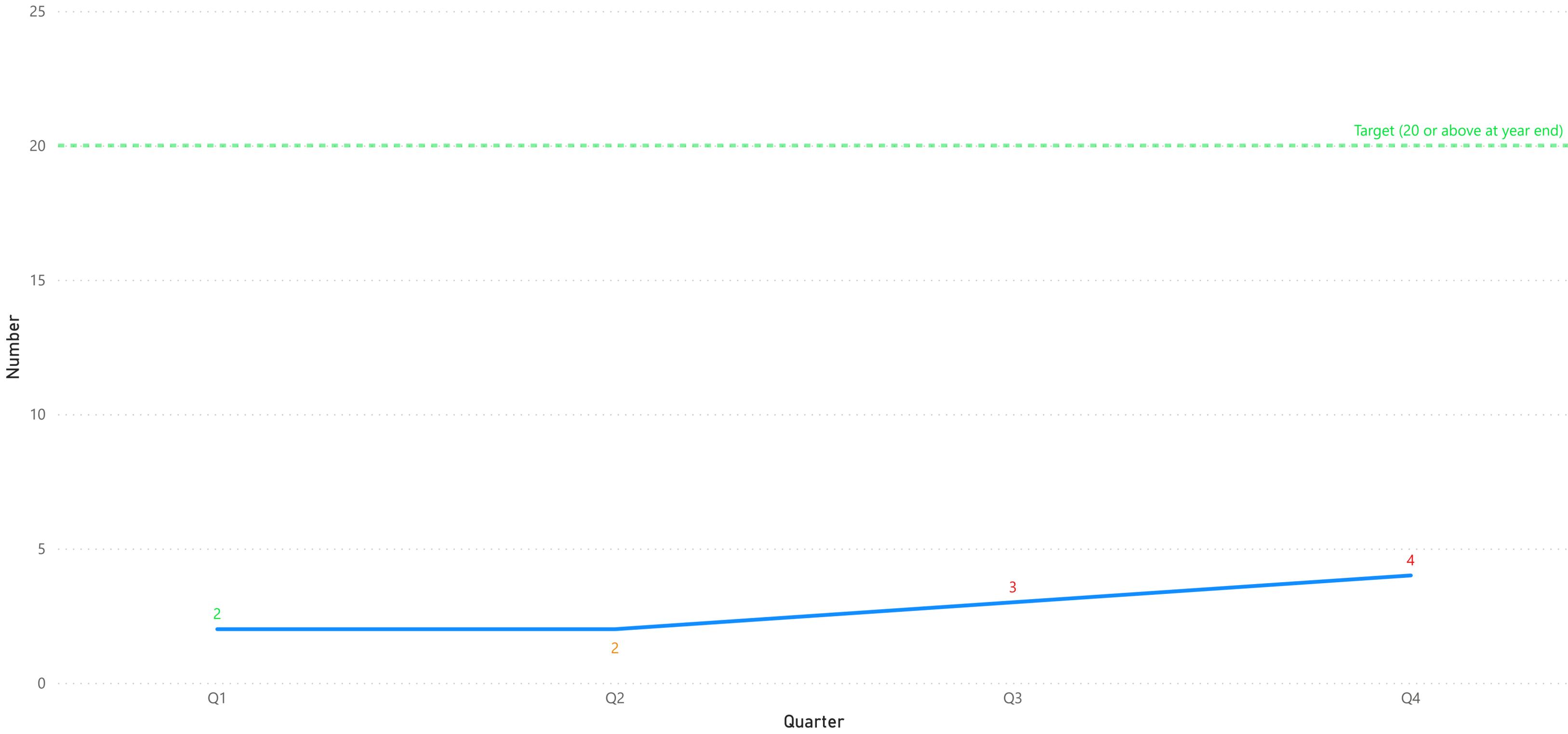
Latest commentary from service: 248/321 = 77.3%. Performance in March was 22/36 = 61.1%. As work continues to determine backlog applications, there has been an expected consequence of reduction in performance against this measure while reducing the number of applications on hand. However, performance improved significantly compared to the 63% achieved in 2021/22.

Percentage of planning applications processed on target – household extensions (within 8 weeks or agreed extended period) (cumulative year to date) Aim to maximise



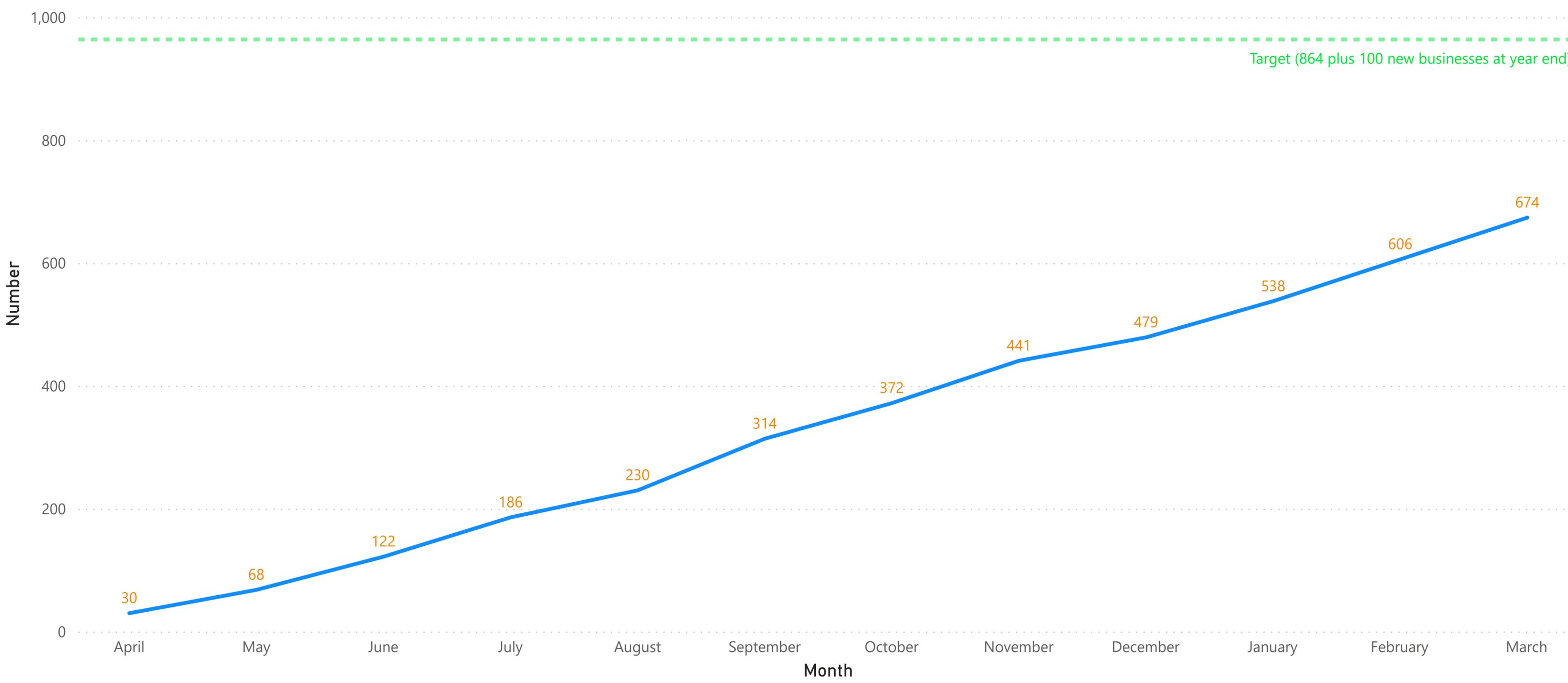
Latest commentary from service: 652/719 = 90.7%. Performance in March was 51/54 = 94.4%. Performance in March on householder applications continued to be strong and recovered from a small dip in February as officers work with applicants to deliver applications within agreed timescales. The year end result was also higher than the 81% achieved in 2021/22.

Number of accredited community and voluntary sector groups within Hunts under the 'Good to Go' or other scheme (latest position at end of quarter)



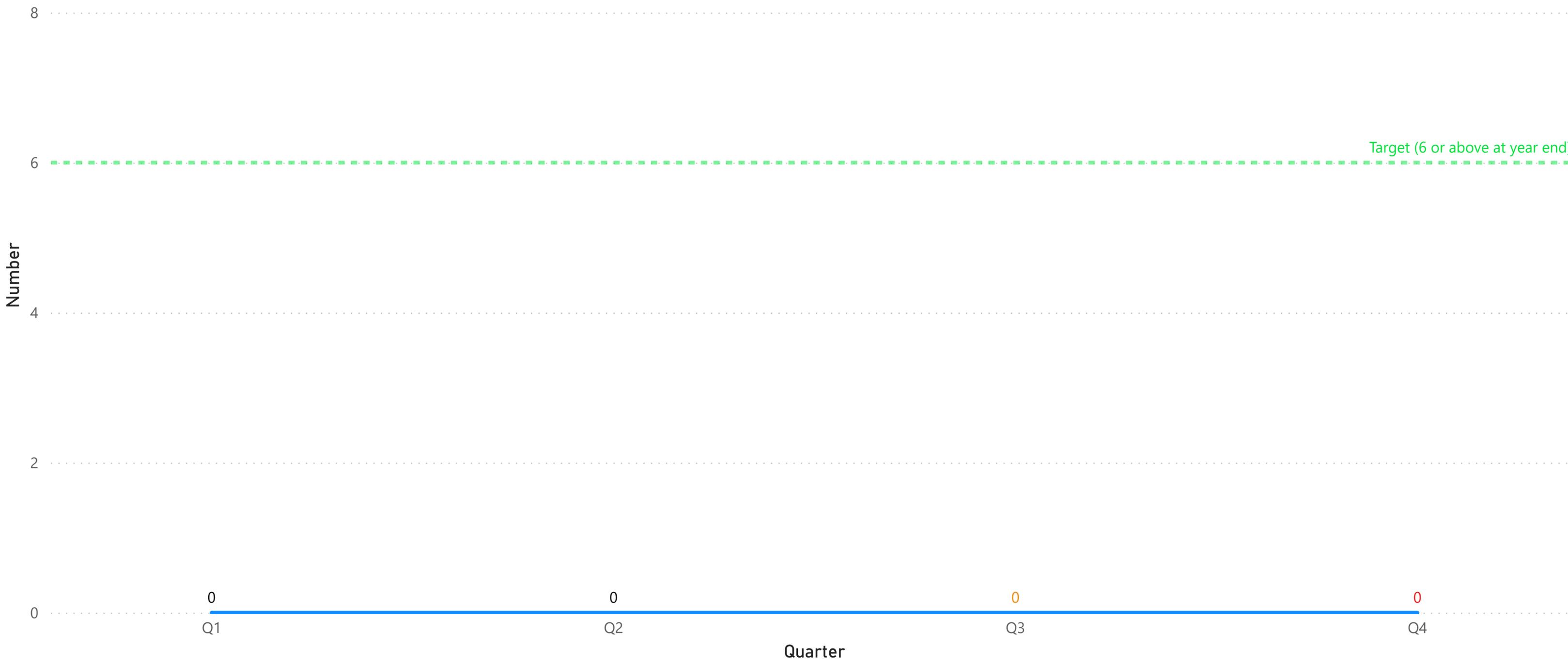
The value of the Good to Go scheme continues to be under review and is being considered as part of the recommissioning process. We understand that for groups to want to be part of the scheme, there must be a benefit to them hence there is a possibility changes to the scheme moving forward will be necessary. We will seek to work with Community Groups on designing any future schemes to ensure the balance between assurance on accreditation is balanced against the level of risk.

The number of programmed food safety inspections undertaken (cumulative year to date) Aim to maximise



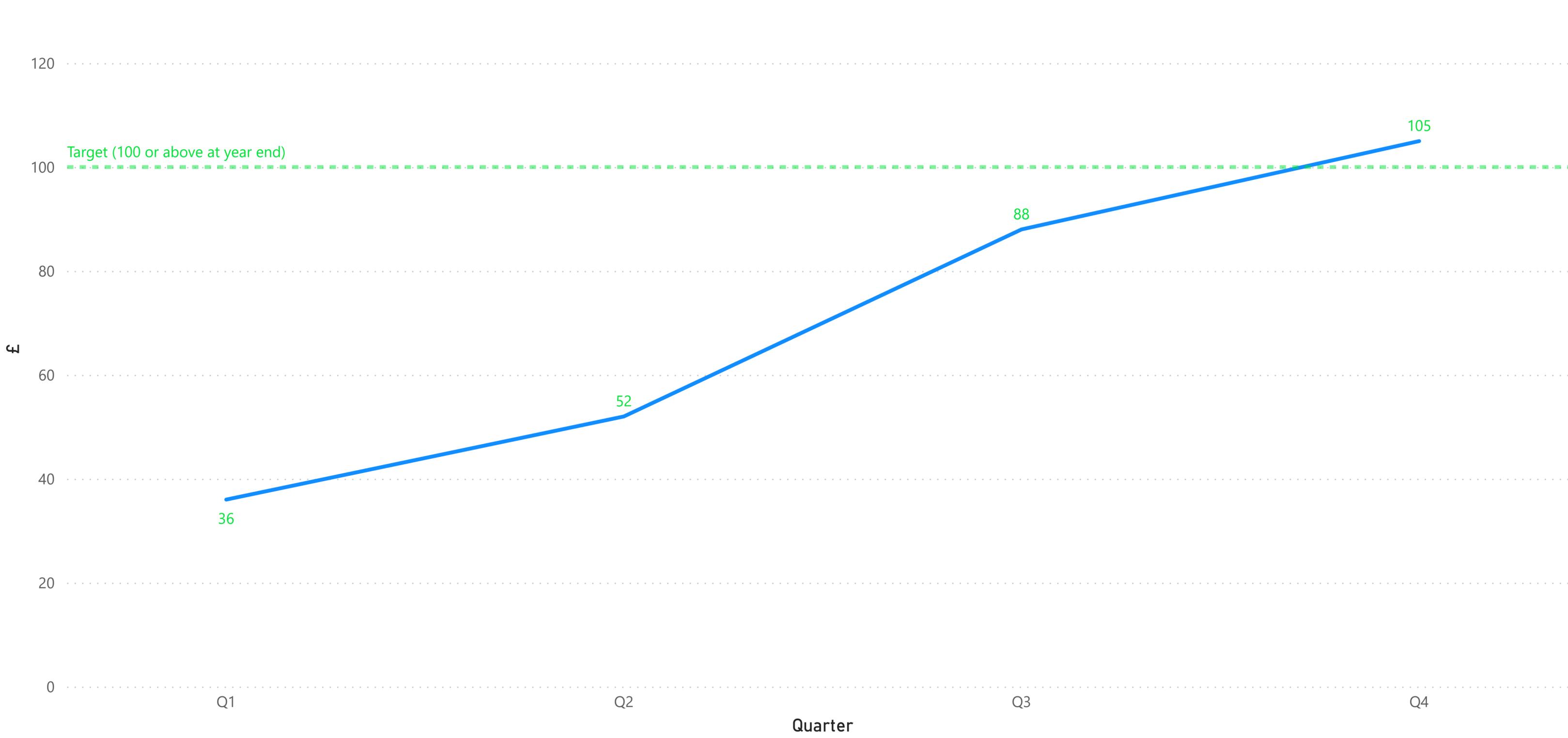
Latest commentary from service: We have not met our target for 2022/23 although we expect to have met the requirements of the Food Standards Agency recovery plan, with all category A, B and C premises being inspected. The data required for the FSA return is currently being prepared which will confirm this. It is noted that the target for 2022/23 was much higher than a 'normal' year due to inspections being suspended during the pandemic and therefore nearly all premises becoming overdue an inspection. Standards in many food premises have declined due to inspections being overdue which has meant inspections are taking longer which has impacted on the number of inspections completed.

Number of 'Aspirations High' initiatives delivered within identified primary schools (cumulative year to date)



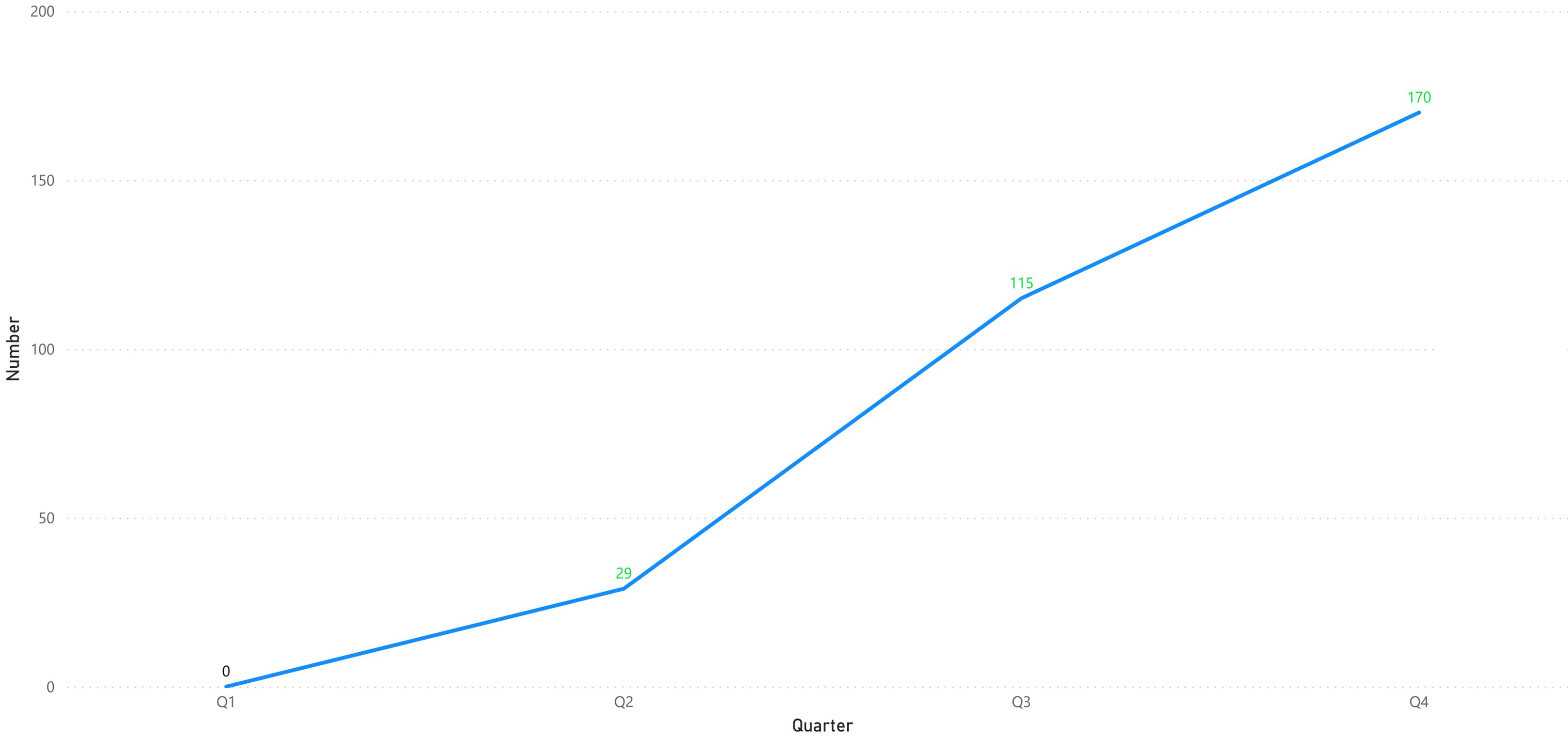
Latest commentary from service: There were challenges with this work in 23/24. Schools were focused on other work (the return to normal post-pandemic) and the resources at HDC, who were scheduled to pick this work up, had to prioritise work to support unplanned, but important, work with communities entering the UK from Ukraine and Afghanistan. This work stream led by The Cam Academy is now in place with key projects and dates with identified schools.

Number of local health/physical activity events developed (cumulative year to date)



Two new Active for Health cohorts, new classes in Hail Weston and Sawtry, new care home session at Hardwick Dene, and new Lets Get Moving in St Neots with St Neots Primary Care Network. Work commenced with Huntingdon Community Group as part of the Health Inequalities funding with an after school club at Thongsley School. New sessions with Kings Ripton Court supported housing and St Ives Dementia Cafe. Grow Wild commissioned some bespoke PEDALS (adapted bikes) sessions. Plus the additional home schooling session in Huntingdon.

Number of people supported by local jobs clubs (cumulative year to date)



The job clubs continue to operate via DWP, on Oxmoor, Ramsey and Brampton. There have been 55 residents who have accessed the job clubs during Q4. It is recognised that the model requires a review to ensure those needing the support know how and where to access it as the offer is not being utilised to the best of its ability. Recognising that childcare is the biggest barrier to employment, we are working with primary schools on Oxmoor to introduce a heavily subsidised, externally funded offer. It is hoped that if benefits can be demonstrated, this will be duplicated elsewhere.